

Code of Responsibility

Mercy Health serves Jesus' healing ministry by improving the health of our communities, especially people who are poor and under-served. We carry out our ministry following the Ethical and Religious Directives of the Roman Catholic Church, the Mercy Health Mission and the Mercy Health Core Values. These values include compassion, excellence, human dignity, justice, sacredness of life and service.

Our commitment to excellence and justice requires each person who works with Mercy Health and our markets to act with integrity and ethics. It also requires us to use resources with care. These form the foundation for the trust we build and maintain with those we serve. Each of us from associates and medical staff to contractors, has a duty to support ethical conduct through our Corporate Responsibility Program.

Mercy Health expects all who work with us to act in keeping with these principles, based on our Core Values:

- **Act with honesty, integrity and ethics. Demonstrate those traits at every level of leadership.**
- **Use our resources to support our healing mission, following our ethical and legal standards.**
- **Obey all laws and regulations.** These laws include antitrust, discrimination at work, environmental protection, false claims, fraud and abuse, lobbying and political activity and not-for-profit and tax exempt status.
- **Keep information about patients, associates and the organization confidential.**
- **Avoid what are—or seem to be—conflicts of interest in your actions and dealings with others.**
- **Treat everyone with dignity and respect and provide quality, holistic care.**

These principles seem like “second nature” to most of us. However, in some cases, you may still be unsure of what to do. *The Standards of Responsible Conduct* explain this Code in more detail. Use them to guide your ethical behavior.



A Catholic healthcare ministry serving
Ohio and Kentucky