

# Ever wonder what *really* happens after you contact the Integrity Line?

Let's see...

1



## Report created and investigator assigned.

**The Enterprise Investigation Team will assign an investigator to identify:**

- What exactly is being alleged
- Who has relevant information
- What questions need answers

2



## Investigation plan developed and launched.

**The investigator will then determine what happened by:**

- Reviewing key facts & clarifying any inconsistencies
- Speaking with the parties involved
- Reviewing policies and other relevant documentation

3

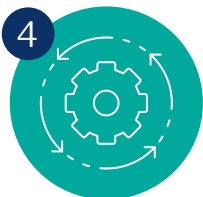


## Investigation is completed.

**The investigator will write a confidential report that:**

- Identifies facts and determines if the allegations are substantiated or unsubstantiated
- Provides recommendations
- Outlines contributing factors and root cause

4



## Ongoing support is provided.

**The Investigations Team will:**

- Address questions or concerns throughout the process
- Address any potential concerns regarding retaliation
- Let you know when the investigation is complete



We give concerns all the time and attention needed to ensure a thorough review. Always feel free to reach out with additional questions or information!

Please know that to ensure you feel comfortable raising concerns, asking questions, seeking guidance, or participating in an investigation, McKesson will not tolerate any form of retaliation for doing so. If you observe any type of retaliatory behavior, report your observations to a Speak Up Channel right away so that it be addressed.

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