What to expect when you report a concern

Our code of Conduct makes it every employee’s responsibility to “speak up” if you become aware of illegal or unethical acts, without fear of retaliation

You have several options for raising potential compliance concerns

As set forth in the Code, you can reach out to your direct manager or supervisor, compliance personnel, human resource representatives, global security, the law department, and/or McKesson’s Integrity Line to report a potential compliance concern. It’s ok if you don’t have all the details. Provide as much information as you can.

When you use the Integrity Line, you can call or submit an online report 24 hours a day, 7 days a week

Call 877-625-4625 or access the integrity line web form. The integrity line is operated by an independent third party, and you may choose to remain anonymous.

An investigation team is assigned when your report is received

Investigation teams are usually led by Corporate Investigations, Employee Relations, Global Security, or a member of the Global Privacy Office.

The investigation team gathers relevant information and interviews the people involved

The team keeps your identity confidential to the fullest extent possible and addresses questions and concerns discreetly and thoroughly. If you make your report anonymously through the Integrity Line, you’ll receive a report number. The investigation team may leave a request for additional information on your report, so be sure to check back.

If the investigation team determines a violation has occurred, appropriate action will be taken

Because investigation results are confidential, you may not know if (or what) disciplinary action was taken as a result of your report. This doesn’t mean the issue wasn’t fully investigated, though. Keep in mind there may have been other factors contributing to the investigation result in addition to the concerns you reported.

We do not tolerate retaliation

McKesson does not tolerate retaliation against anyone who reports a concern in good faith or who cooperates with an investigation. This policy is reinforced with everyone involved. If you think your or someone else is experiencing retaliation, report it.