

About Intuit Integrity Line Reports

What happens when I report something that I believe goes against the Intuit [Code of Conduct & Ethics](#)?

We take reports about ethics issues seriously and encourage you to reach out if you have concerns.

We will listen to what you say and may have questions or ask for more details or documents. If you are an employee, we may give guidance or advice on the situation. Or, if appropriate, we may conduct an investigation using a trained and impartial investigator.

Each investigation depends on the situation. Investigations may include witness interviews and a review of documents or data. The investigator will also generally talk with the person who the concerns are about to give the individual a chance to respond, share context, and explain their side of what happened. After the investigation is completed, the investigator will reach findings. A decision about any corrective or other action will be made at that time.

If you tell us about something that does not align with our values or our Code and you do not hear back from us immediately, please do not assume nothing is happening. It takes time to gather and process information. You may always check back through the Intuit Integrity Line for updates, questions, and status.

No Retaliation

We encourage a speak-up culture and do not tolerate retaliation or negative treatment of any kind in response to reporting a concern in good faith.

If you have observed something that does not fit with Intuit's Integrity Without Compromise value or our Code and you are still unsure about reporting it, please know that we cannot address conduct that we do not know about. Speaking up is one of the only ways we can learn if something is wrong and address it.

If I want to remain anonymous

If you are an employee and wish to remain anonymous, you may do so except in certain European countries. If you do remain anonymous, we will go through a similar process of listening and deciding if an investigation is appropriate. We may also need to speak with you for more details. If you are not willing to share additional details, it may limit our ability to assess the situation and investigate. We encourage reporters to identify themselves so that we can have a discussion and obtain additional relevant information as needed.

Additional information for employees

If you are an employee reporting, and you have additional questions about the Intuit investigation process, please review [Investigations at Intuit on Insight](#) or reach out to us at [Ask Ethics](#) and we will help answer any questions you have.