

WHAT HAPPENS WHEN I REPORT A CONCERN?



1. You report the concern

- Use the information at the bottom of this page to report your concern. Reporting is available in all languages and you can choose to identify yourself or remain anonymous.
- Provide all the details surrounding your concern - be as specific as possible.
- If calling the Helpline, a third-party who does not work for CHS will answer your call.
- After your concern has been submitted, you will be provided a key number. Save this number.



2. Compliance & Integrity receives your report

- You will hear from the Compliance & Integrity team when your concern has been reviewed-often the same day or the next business day.
- Depending on the type of concern raised, the right investigator will be assigned to your case.



3. An investigator reviews your report

- If you provided your contact information, Compliance & Integrity will reach out to you directly.
- If you reported the concern anonymously, they will use the Helpline to communicate with you. Be sure to keep your report number provided to you when you report the concern.
- They will ask questions to make sure they understand your concern(s), so ensure that they have a way to get in touch with you.



4. You get feedback

- An investigation can take up a few weeks or more depending on the nature of the concern.
- You can always reach out to Compliance & Integrity by using the report number to check on the status of your concern.
- You will be notified when the investigation is complete. We will tell you as much as we can but may not be able to provide you certain details due to privacy concerns.



CHS does not tolerate retaliation. If you think anyone is taking any kind of action against you for raising your concern, contact the Compliance & Integrity team to let them know



[CHS Resources](#)



888-264-0995



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Questions? Send an email to: CHS.ComplianceOffice@chsinc.com

