

INVESTIGATION PROCESS

WHAT HAPPENS WHEN YOU SUBMIT A REPORT?

1 INTAKE

When you raise a question or concern through one of our speak up channels, the Ethics & Compliance team ("E&C") promptly acknowledges receiving your report and begins reviewing it.

PLAN

E&C assesses the report to determine the right action, including assigning it to an investigation team, if appropriate.

INVESTIGATE

The investigation team compiles information, conducts interviews, collects documents, and reviews applicable policies while maintaining confidentiality.

REVIEW

Investigation findings are reviewed with need-to-know colleagues from E&C, HR, Legal and/or management to align on appropriate next steps, including taking action if needed.

5 CLOSE

After any needed action and preventive retaliation steps are implemented, you are notified the investigation is complete.

