

Reporting Compliance Concerns or Questions



It is the responsibility of every team member to immediately report possible violations of laws and regulations, as well as Orlando Health's Code of Conduct, policies and procedures. The Compliance and Ethics Program's **Three-Step Communication Process** is an effective method for obtaining guidance and properly reporting concerns.

Concerns include:

- Breaches of protected health information
- Bribes and kickbacks
- Confidentiality intrusions
- Conflicts of interest
- Discrimination or discriminatory practices
- Fraud, waste and abuse
- Fraudulent billing
- Improper gifts
- Patient rights abuses
- Professional standards infringements
- Research misconduct

For more information, visit the [Compliance and Ethics SharePoint site on SWIFT](#).



Scan to access the confidential Compliance Hotline online portal to seek guidance or report a concern.

ORLANDO HEALTH®

Compliance and Ethics

Three-Step Communication Process



Call (888) 464-6747 or visit OrlandoHealth.EthicsPoint.com