



#### What to Report:

You should make a helpline report if you have a privacy or compliance concern, including, but not limited to, any of the following examples:

- Non-compliance with laws, regulations, NYP policies and the NYP Code of Conduct;
- Conflicts of Interest, including questions regarding an employee's outside relationships with entities that sell to or compete with NYP;
- Fraud, waste or abuse, including knowingly submitting incorrect or duplicate claims or up-coding to seek higher reimbursement;
- Accounting or auditing irregularities, including errors in the financial statements;
- Improper coding or billing, including identity theft or patient billing concerns;
- Theft of time/resources, including stealing NYP assets or inappropriately getting paid for hours not worked;
- Inappropriate access, use or disclosure of patient information, including accessing or using patient medical records without a business need;
- Misuse of NYP assets, including using NYP owned materials for personal use without permission;
- Antitrust or competition violations;
- Improper dealings with customers or vendors;
- Any other ethical, financial or legal concerns.