

Frequently Asked Questions

What is Speak Out?

Speak Out is a confidential, user-friendly telephone and web-based service that can be used to report suspected wrongdoing, 24 hours a day, seven days a week. The Speak Out hotline is administered by NAVEX, an unaffiliated, third-party service.

Who can use Speak Out?

Speak Out is available to current employees, former employees and any other third parties, such as people we work with, to report any concerns of wrongdoing at G4S.

How do I contact Speak Out?

You can make a report by filling out an online form or by making a telephone call. Calls can be made 24 hours a day, seven days a week, from any location, in multiple languages. You do not need a G4S computer or email address to use this website.

When should I contact Speak Out?

If you have concerns, such as pay-related queries, uniform issues, co-worker disputes or general employment grievances you should, in the first instance and where feasible, raise these with your supervisor, line manager or through your HR manager to ensure your concern is dealt with speedily and efficiently. If your concern is not satisfactorily addressed, or cannot be raised via these channels, please do return and raise your concern to Speak Out.

What should I do if I have another concern not listed above?

You should contact Speak Out to report wrongful behaviour or actions such as breaches of the business ethics code, group policy, law or G4S values (including actions that pose a threat to the wellbeing or safety of our colleagues and others, such as people in our care) to protect your own integrity and the reputation of G4S and its employees

If you have any other concerns, such as pay-related queries, uniform issues, co-worker disputes or general employment grievances you should, in the first instance and where feasible, raise these with your supervisor, line manager or through your HR manager.