

# Ethics & Compliance Line



## What happens when you report a concern?

- 1** Luminis Health is committed to fostering a culture of ethics, integrity and accountability. Retaliation against people who speak up and report concerns in good faith is strictly prohibited. When contacting the Ethics and Compliance Line to report a concern, you have the option to remain anonymous.
- 2** When you call or submit a report online, you'll be asked to provide details about the concern. Calls to the Ethics and Compliance Line are never recorded. Whether you are reporting by phone or online, you'll receive a report ID number and be prompted to create a password. Retain this information, as you will need it when to check on the status of your report or provide additional details. All information shared is treated as confidential and disclosed on a need-to-know basis only.
- 3** After you create a report, your concern will be triaged to the appropriate team for follow up.
- 4** You are encouraged to check on the status of your report using the report ID number and the password that you created. If you chose to remain anonymous, this is the only way for our review team to communicate with you, share updates, and request additional information, if needed.
- 5** Luminis Health will take appropriate action in response to your report. To respect and preserve confidentiality for everyone involved, we may not be able to share specific details about the resolution. However, please know your voice has been heard, and your concerns are valued.



**Luminis Health**  
**Ethics and Compliance Line**  
**1-833-LH-ETHIC**

Available 24/7/365  
Confidential and Anonymous



[luminis.health/cc](https://luminis.health/cc)